Traditional Telephone 100
Wall and Table

*Please also read **Part 1 —
Important Product Information.***

**For Customer Service Or Product
Information, Visit Our Website At
www.telephones.att.com**

PARTS CHECKLIST

Remember to save your sales receipt in case you ever need warranty service, and make sure this telephone package includes the items shown below:


TELEPHONE BASE
Wall Model

TELEPHONE BASE
Table Model

Receiver volume switch

Ringer volume switch
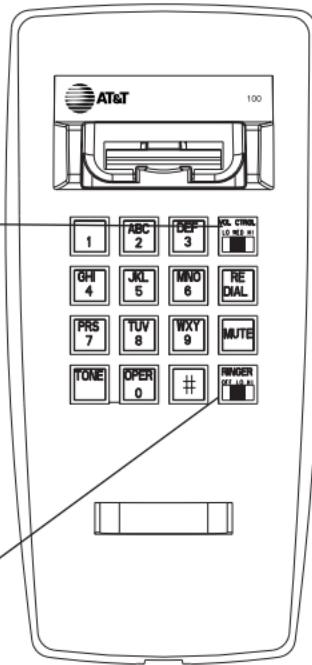
Coiled handset cord
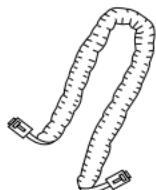
Telephone line cord
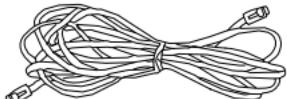
TELEPHONE HANDSET
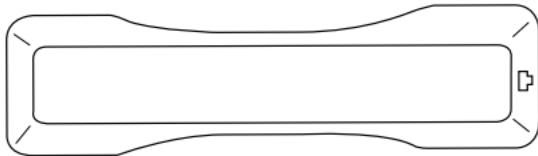
Dial Mode
This telephone has a selectable push-button dial and will work with either tone or rotary telephone service.

TABLE/DESK INSTALLATION

1. **Set Dial Mode switch**
   This product comes set in the tone (TT) mode. Make sure you choose the correct dialing method (TT/DP); touch tone dialing will not work if you have dial pulse service.
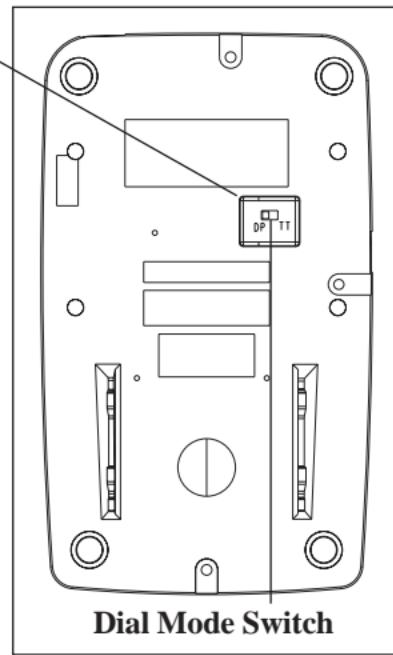
2. **Connect line cord to telephone and wall jack**
   Plug one end of the line cord into the jack on the telephone and the other end of the line cord into a modular wall jack. Make sure it snaps firmly into place.
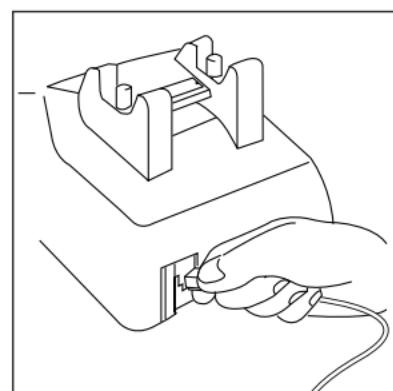
3. **Connect handset to telephone base**
   Plug one end of the coiled handset cord into the jack at the side of the telephone base and plug the other end into the handset. Then hang up.
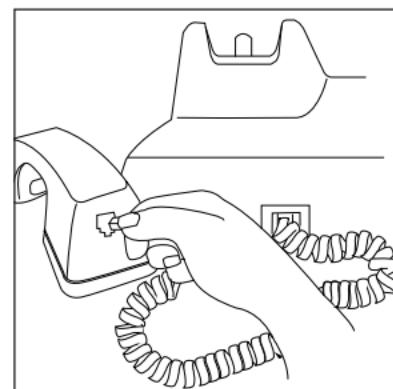
4. **Check for dial tone**
   Lift the handset and listen for a dial tone. If you can't hear a dial tone, refer to "In Case of Difficulty" and try to correct the problem.

TO DISCONNECT the line and handset cords, squeeze the clip on the modular plug and pull it out of the jack.

Dial Mode Switch

WALL INSTALLATION

1. Set Dial Mode switch
This product comes set in the tone (TT) mode. Make sure you choose the correct dialing method (TT/DP); touch tone dialing will not work if you have dial pulse service.
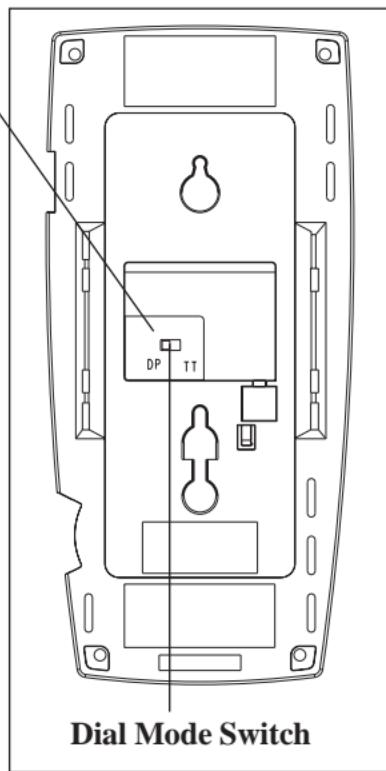
2. Connect the line cord and install telephone on wall jack
Plug the three-inch line cord into the back of the telephone and into a modular wall jack. Then align the mounting slots on the back of the telephone with the studs on the wall jack. Push the telephone firmly against the wall jack, and pull down until it is held securely by the mounting studs.
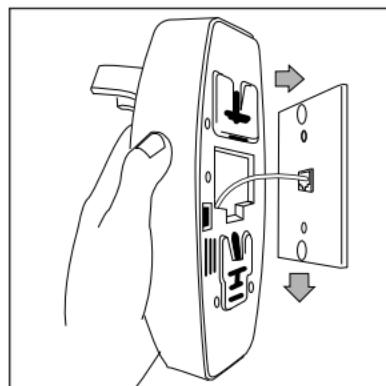
3. Connect handset to telephone base
Plug one end of the coiled handset cord into the handset. Plug the other end into the jack at the base of the phone. Then hang up.
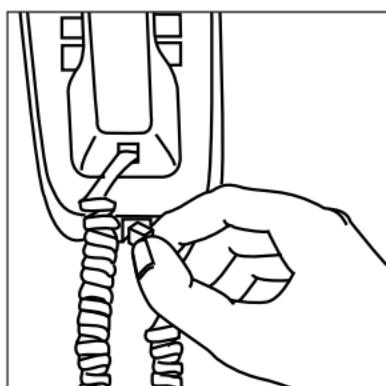
4. Check for dial tone
Lift the handset and listen for a dial tone. If you can't hear a dial tone, refer to "In Case of Difficulty" and try to correct the problem.

TO DISCONNECT the line and handset cords, squeeze the clip on the modular plug and pull it out of the jack.

Dial Mode Switch

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OPERATION

Receiver Volume Control

The Receiver Volume Control can be adjusted for a comfortable listening level. The switch has variable volume positions.

Redial

The telephone always stores in memory the last phone number dialed. To dial the same number again, lift the handset and press ⌈REDIAL⌉.

Erasing Redial

For privacy, you can erase the redial memory. Lift the handset, then press any digit (1-9).

Mute

Hold down ⌈MUTE⌉ to turn off the handset microphone. You can then talk privately to someone else in the room without the person on the phone hearing you. You will still be able to hear the other person, but anything you say will not be heard. When you release the button, your caller will again be able to hear your voice.

Ringer Volume Control

The RINGER switch allows you to turn the telephone ringer OFF, or set it to ring at LO or HI volume. You can dial or answer calls normally when the ringer is off. Other telephones in your home will still ring; they are not affected by the switch.

Temporary Tone Dialing

Temporary tone dialing is used only when you have rotary service. This is useful if you need to send tone signals for access for telephone banking or long-distance services.

To change from pulse (rotary) to tone dialing during a call:

1. With the Dial Mode switch set to DP (dial pulse), dial a telephone number.

2. Press ⌈TONE✱⌉; all buttons pressed after this will send tone signals.

3. After you hang up, the phone automatically returns to rotary service.

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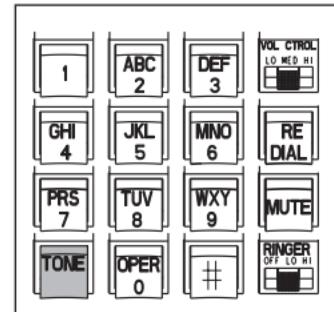
IN CASE OF DIFFICULTY

If you have difficulty operating this phone, try the
suggestions below.

No Dial Tone
☞ Make sure all plugs are connected properly. Inspect the
line cord connections at the modular jack and at the
telephone. Also inspect the coiled handset cord
connections at both ends.

☞ Unplug the telephone and connect it to another modular
jack. If it still does not work, try another telephone; if
neither telephone works, the problem is not in this
telephone. The trouble may be caused by local
telephone company lines, central office equipment, or
the wiring in your home.

Calls Cannot Be Dialed, Or Are Dialed Slowly
This product comes set in the tone (TT) mode. Make sure
you choose the correct dialing method (TT/DP); touch tone
dialing will not work if you have dial pulse service.

Telephone Does Not Ring
☞ Make sure the RINGER Volume switch is not set to OFF.

☞ If there are several other phones on the same line, try
disconnecting some of the other telephones. Having too
many telephones can also create problems such as low
ringer volume or impaired quality during calls.

Other Problems
For customer service, visit our website at
www.telephones.att.com or call 1 800 222-3111.
Please retain your receipt as your proof of purchase.